



360.980.5684

Thank you for choosing Kung Fu Shih Tzu Grooming for your pet's grooming needs. We pride ourselves on providing the best care for your best friend. Before grooming, please read, agree and initial each section then sign below to our terms of service.

Grooming Agreement (pg 1)

If your pet has any medical problems (seizures, arthritis, collapsing trachea, etc), please make us aware of them so that we can take the necessary steps to ensure your pet's comfort. Sometimes grooming can expose a pre-existing condition. We cannot diagnose such a condition, but may advise you to seek veterinary attention.

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When dropping off your pet, we will give a time frame for when we anticipate completion of services. Please inform us if you have any plans that may affect the time frame of your pet's grooming. Please keep in mind that grooming can be a very time consuming and unpredictable process depending upon the dog's behavior and the condition of the coat, as well as when clients arrive for their appointments. We will do our best to manage to the approximated time given but please understand that factors outside of our control can influence how long the process may take. All pets brought in for grooming must be picked up within one (1) hour of the time the client is informed the pet is ready. Pets remaining after that time a fee of \$10 every 30 minutes late will be charged.

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If your pet has fleas, we will automatically administer a flea bath. We will notify you if possible. The charge for this service is \$7.50, this cost covers the shampoo, time, and cleaning necessary to ensure that no fleas are active in the salon. The treatment will kill the fleas on your pet, but after leaving our salon, your pet will not be protected from any fleas that may be present in your home or pet area.

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If your pet's coat is extremely matted, it may need to be shaved down. We will only shave your pet with your consent, but be aware we will not harm an animal for vanity reasons. A matted coat prevents air from reaching your pet's skin and may cause your pet to bite or scratch itself, resulting in irritated skin that does not heal properly. Shaving uncovers these conditions, as well as any other skin problems that may have developed from lack of grooming. Please note that it is difficult to shave down a matted pet without slightly irritating the skin. There will be an extra charge for this service because of the time and additional blades needed.

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Grooming Agreement (pg 2)

If you must cancel your appointment, please give us 24-48 hours notice. We understand that schedules sometimes change, but chronic cancellations may result in a cancellation fee up to 50% of the grooming charge and the inability to book future appointments.

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Returned checks will result in a \$25 fee.

initial here _____

Kung Fu Shih tzu Grooming reserves the right to refuse service to customers whose pets may pose a threat to our employees or other pets in our care. This includes aggression problems, health problems and parasite problems.

initial here _____

Although accidents are very rare, there is a risk when dealing with pets. Kung Fu Shih-Tzu Grooming will inform you immediately of any incident that occurs or any condition that we notice. Your pet's safety and comfort is our number one priority. It is highly recommended that all pets be current on vaccinations prior to grooming, in some cases we will insist on updated rabies vaccinations. By signing below, you indicate that you understand and agree to our terms of service; that you understand and agree to release and hold harmless Kung Fu Shih-Tzu Grooming, its owners, employees and affiliates from and against any and all liabilities, expenses, damages, and costs (including attorney fees) resulting from any service provided or injury (including death) to your pet(s) while in our care or afterward. You further authorize Kung Fu Shih-Tzu Grooming to transport your pet to a veterinarian in the event of an emergency, and agree that any resulting veterinary bills will be your sole responsibility.

initial here _____

Owner's Printed Name: _____

Owner's Signature: _____

Pet(s): _____